



Independent Assessors of Care Quality

CASE STUDY

Carrington Court, Wigan

The first year that Carrington Court was assessed by RDB, it achieved 3 stars but then gained 4 stars for the next two years and then went on to achieve 5 stars for the subsequent four years they participated. The main reasons the home decided to undergo the RDB assessment were to maintain and achieve best working practice and to continue to deliver a high standard of service.

Key benefits

- Recognition within the community for the quality of care delivered.
- Any additional income received from having the RDB award is ploughed back into the home.
- Staff not only enjoy and look forward to the actual RDB assessment and maintaining high standards, but also the preparation and involvement in planning future improvements and achievements.
- Residents are proud to say the home has 5 stars and their relatives seem pleased the home use the RDB assessment as another way to achieve best practice for their relatives.